

Items to return

- ✓ Laser Therapy Cap
- ✓ Exclusive Controller Pod
- ✓ Rechargeable Battery Pack
- ✗ Wall Charger
- ✗ Bosley Sports Cap
- ✗ Belt Clip
- ✗ Storage Pouch



- ✓ = Items that need to be sent to the repair facility
- ✗ = Items that do not be sent to the repair facility

Return Instructions

1. Gather the laser therapy cap, battery pack, and controller pod. See the guide on the right. **Please do not send the blue baseball cap or any of the items that do not need to be sent**, as the repair facility does not have a need for them. If you include those items, there is no guarantee that they will be returned to you.
2. For the safety of our technicians, please clean the inside of your laser cap with rubbing alcohol or a glass cleaner such as Windex to remove all oils and dead skin residue.
3. Place the laser therapy cap and battery pack/controller pod **in a box that is not larger than 8x8x8"** with protective wrap such as bubble wrap or packing paper to protect the items during shipment.
4. Include your Repair number and return shipping address.
5. Seal the package, add the shipping label.
6. Drop it off at UPS.

It will take 5-10 business day for the repair. A service representative will be in touch if we require any information. You will be notified when your repaired cap is returned. If you have any questions, please contact us at orders@pjminc.com.